AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

1. CONTRACT ID CODE: QP0022180

2. AMENDMENT/MODIFICATION NO: P00018

3. EFFECTIVE DATE: See Block 16c

4. REQUISITION/PURCHASE REQ. NO: X

5. PROCUREMENT (Procurement) CODE: E

6. ISSUING OFFICE CODE: C

7. ADMINISTERED BY/STATE (see item 6) CODE: X

8. MODIFICATION OF ORDER NO: GS00Q17NSD3003

9. DATED (See ITEM 13): 7/31/2017

10A. MODIFICATION OF CONTRACT/ORDER NO: X

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS:

☐ The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is ☐ extended, ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Item 8 and 15, and returning copies of the amendments; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes: reference to the amendment and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If Required)

N/A

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS;

IT MODIFIES THE CONTRACT/OFFER NO. AS DESCRIBED IN ITEM 14.

(4) A THIS CHANGE ORDER IS ISSUED PERSUANT TO Specific authority Title 10, Changes Set Forth in Item 14 Are Made in The Contract/Order No. In Item 14.

(4) B THE ABOVE MODIFIED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES Such As Changes Etc. Specific Authority Title 10, Changes Set Forth in Item 14, Pursuant to the Authority of FAR 43.103(b)

(4) C THIS SUPPLEMENTAL AGREEMENT IS ISSUED PERSUANT TO Authority of Mutual Agreement of Both Parties-IACW FAR 43.103(a)(3)

OTHER (Specify type of modification and authority)

6. IMPORTANT! Contractor is not. X is required to sign this document and return 1 copy to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

1. The purpose of this modification is to incorporate Core Technologies Inc.’s Submission Number CT001111.03a dated November 2, 2018. The submission adds Optional Service - Contact Center Service (CCS) and Associated Prices to the contract.

2. The estimated dollar value of the contract remains unchanged.

15A. NAME AND TITLE OF SIGNER (Type or print)

Erik Eigen
Contracting Officer

15B. CONTRACT/ORDER

15C. DATE SIGNED

11/5/18

15D. UNITED STATES OF AMERICA

15E. DATE SIGNED

15 November 2018

PREVIOUS EDITION USING MABLE