16 May 2018

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AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

2. AMENDMENT/MODIFICATION NO.
P00005

3. EFFECTIVE DATE
See Block 16c

4. REQUISITION/PURCHASE REQ. NO.
PR2017072100003

5. PROJECT NO. (if applicable)

6. ISSUED BY
U.S. General Services Administration
FAS-ITC/Office of Acquisition Operations
1800 F Street, NW
Washington, DC 20405
571-329-9130

8. NAME AND ADDRESS OF CONTRACTOR
Core Technologies, Inc.
2800 Colonnades Court
Norcross GA 30071

6A. AMENDMENT OF SOLICITATION NO.
GS00Q17NSD3003

6B. DATED (SEE ITEM 13)
7/31/2017

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS
☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of offers is ☐ extended, ☐ not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
(a) By completing Items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. IF by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
N/A

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(E) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.

(B) B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(d).

X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF Mutual Agreement of Both Parties (FAR 43.103(a)(3))

OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, X is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Please see continuation pages.
1. The purpose of this modification is to change Sections C and G of the contract in order to update the 508 standards.

2. The contract is modified as follows:

**TABLE OF CONTENTS (Several changes)**

**SECTION C.4.1:**

a. The second sentence in the second paragraph is modified to remove "(Section 508, Subpart B)", "(Section 508, Subpart C)" and "(Section 508, Subpart D)" to read:

The requirements that must be met consist of Technical Standards, Functional Performance Criteria, and Information, Documentation, and Support.

b. The first sentence in the third paragraph is modified to remove "of Subpart B" to read:

Agencies may accept EIT that uses designs and/or technologies that do not meet applicable Technical Standards but do provide disabled federal employees or citizens with equivalent or greater access to information.

c. The second sentence in the third paragraph is modified to remove "of Subpart B" to read:

This is referred to as "equivalent facilitation" and vendors offering equivalent facilitation will be considered along with those that strictly meet the Technical Standards.

d. To add the following two paragraphs:

Revised Standards —As of January 18, 2018, Federal agencies must comply with the revised 508 Standards, which were issued by the U.S. Access Board in January 2017. These revised standards are set forth in 36 C.F.R. § 1194.1 and Appendices A, C and D to Part 1194. Information and communication technology (ICT) developed, maintained, or used by Federal agencies on or after this date must satisfy the updated scoping and technical requirements in the Revised 508 Standards. These Standards may be found at: https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines

Safe Harbor - The Revised 508 Standards also include a "safe harbor" provision for existing (i.e., legacy) ICT. Under this safe harbor, unaltered, existing ICT (including electronic content) that complies with the Original 508 Standards need not be modified or upgraded to conform to the Revised 508 Standards. This safe harbor applies on an element-by-element basis to each component or portion of the existing ICT, with each component or portion assessed separately. Existing, unaltered ICT that did not comply with the Original 508 Standards as of January 18, 2018 must now be brought into compliance with the Revised 508 Standards.
SECTION C.4.3:

The second sentence is modified to remove "Section 508, Subparts B, C, and D to read:

Services that execute mission operations shall meet the relevant provisions as identified in Section C.4.4 or shall provide equivalent facilitation. For less than fully compliant products see Section G.5.3.1.3.

SECTION C.4.4:

a. The first sentence has been modified to read:

The relevant provisions of Part 1194 Appendix A Chapter 1 Application and Administration and Chapter 2 Scoping Requirements along with Part 1194 Appendix C Chapter 3 Functional Performance Criteria, Chapter 4 Hardware, Chapter 5 Software, Chapter 6 Support Documentation and Services, and Chapter 7 Referenced Standards, shall apply to the appropriate EIS software, hardware, and web-based services, to include but not be limited to the following:

b. The second paragraph has been deleted:

"The relevant provisions of Subpart B, Technical Standards, paragraph 1194.22, Web-based Intranet and Internet Information and Applications, shall apply to the appropriate EIS services, to include but not be limited to the following:

- Data Service.
- Managed Service.
- Contact Center Service.
- Data Center Service.
- Cloud Service."

c. The third paragraph has been deleted:

"The relevant provisions of Subpart B, Technical Standards, paragraph 1194.23, Telecommunications Products, shall apply to the appropriate EIS services, to include but not be limited to the following:

- Voice Service.
- Data Service.
- Managed Service.
- Contact center Service.
- Data Center Service.
- Cloud Service."

d. The first sentence in the fourth paragraph has been modified to read:

The relevant provisions of Part 1194 Appendix C Chapter 3, Functional Performance Criteria, shall apply to appropriate services provided under the EIS contract.

e. The first sentence in the fifth paragraph has been modified to read:
The relevant provisions of Part 1194 Appendix C Chapter 6 Support Documentation and Services, shall apply to the appropriate services provided under the EIS contract.

SECTION C.4.5

The second sentence in the first paragraph has been modified to read:

Services providing the required information shall meet the relevant provisions of Part 1194 Appendices A and C or shall provide equivalent facilitation.

SECTION G.2.2.2.1 GSA Contracting Officer

Typographical correction made for CO’s last name.

SECTION G.2.2.2.3 COR

Contracting Officer’s Representative (COR) was changed.

SECTION G.5.3.1.3

a. The first sentence in the first paragraph has been modified to read:

The contractor’s BSS supplied under this contract constitutes Electronic and Information Technology (EIT), as defined in FAR 2.101, and must conform to the Standards for Section 508 of the Rehabilitation Act at 36 C.F.R. § 1194.1 and Appendices A, C and D to Part 1194.

b. The first sentence in the second paragraph has been modified to read:

The contractor shall have readily available a comprehensive list of all offered EIT products (supplies and services) that fully comply with Section 508 of the Rehabilitation Act of 1973, per the 1998 Amendments, and the Standards for Section 508 of the Rehabilitation Act at 36 C.F.R. § 1194.1 and Appendices A, C and D to Part 1194.

3. The estimated dollar value of the contract remains unchanged.